

Message: Undeliverable: RE: RE: Client Transfers**✉ Undeliverable: RE: RE: Client Transfers**

From Exchange Postmaster1 **Date** Tuesday, June 13, 2017 3:55 PM

To "'Kraft, Emily'"

Cc

Journal Recipients carrie@allianceforlifemissouri.com

✉ RE: RE: Client Transfers**Delivery has failed to these recipients or groups:**

["'Kraft, Emily'" \(Emily.Kraft@oa.mo.gov\)](mailto:Emily.Kraft@oa.mo.gov)

The recipient won't be able to receive this message because it's too large.

The maximum message size that's allowed is 0 KB. This message is 46 KB.

Diagnostic information for administrators:

Generating server: state.mo.us

Emily.Kraft@oa.mo.gov

#550 5.2.3 RESOLVER.RST.RecipSizeLimit; message too large for this recipient

##rfc822;Emily.Kraft@oa.mo.gov

Original message headers:

```
Received: from ocsemps2.state.mo.us (10.241.42.5) by SDEXHUBP002.state.mo.us
(10.241.42.21) with Microsoft SMTP Server (TLS) id 14.3.319.2; Tue, 13 Jun
2017 15:55:20 -0500
Received: from localhost.localdomain (localhost [127.0.0.1]) by
ocsemps2.state.mo.us (Postfix) with SMTP id 3wnMV26WYXz3kgdN for
; Tue, 13 Jun 2017 15:55:22 -0500 (CDT)
Received: from harrier.mo.gov (unknown [10.245.72.145]) by
ocsemps2.state.mo.us (Postfix) with ESMTPS id 3wnMTy59V0z3kgb8 for
; Tue, 13 Jun 2017 15:55:18 -0500 (CDT)
Received: from pps.filterd (momail5.mo.gov [127.0.0.1]) by momail5.mo.gov
(8.16.0.17/8.16.0.17) with SMTP id v5DKqivt005068 for
; Tue, 13 Jun 2017 15:55:16 -0500
Received: from proverbs.irapture.com (proverbs.irapture.com [64.207.176.27])
by momail5.mo.gov with ESMTP id 2b0adqk6kx-1 (version=TLSv1.2
cipher=ECDHE-RSA-AES256-GCM-SHA384 bits=256 verify=NOT) for
; Tue, 13 Jun 2017 15:55:15 -0500
Received: from WoodDesk2 (99-163-26-135.lightspeed.kscymo.sbcglobal.net
[99.163.26.135]) by proverbs.irapture.com (Postfix) with ESMTPSA id
```

3D3251000E0; Tue, 13 Jun 2017 20:55:14 +0000 (UTC)
X-FireEye: Clean
From: Carrie Hoelscher
To: "'Kristen M. Setterlund, MSW, LCSW'"
CC: "'\"Kraft, Emily\"'"
References: <1496868664.254803106@f3.my.com>
In-Reply-To:
Subject: RE: RE: Client Transfers
Date: Tue, 13 Jun 2017 15:55:13 -0500
Message-ID: <007901d2e487\$5ab90b00\$102b2100\$@allianceforlifemissouri.com>
MIME-Version: 1.0
Content-Type: multipart/related;
boundary="----=_NextPart_000_007A_01D2E45D.71EA2EF0"
X-Mailer: Microsoft Outlook 15.0
Thread-Index: AQHxLzgKEpO7o3RjaVktiojWl325ngLBNobrAcoEF5MB1WducgIgoJ0WoaKlCpA=
Content-Language: en-us
X-Proofpoint-Virus-Version: vendor=fsecure engine=2.50.10432:,, definitions=2017-06-13_09:,,
signatures=0
X-Proofpoint-Spam-Details: rule=notspam policy=default score=0 spamscore=0 suspectscore=0
malwarescore=0 phishscore=0 adultscore=0 bulkscore=0 classifier=spam
adjust=0 reason=mlx scancount=1 engine=8.0.1-1703280000
definitions=main-1706130356
Return-Path: carrie@allianceforlifemissouri.com

Kristen and Sherrece,

Rachel House called me. One of their case managers met with Cheyenne Thomas briefly yesterday morning when she arrived for class and she told the case manager that she didn't know she was enrolled with A2A through another provider and that she wants to continue receiving services with Rachel House. I'm not sure if she's trying to play the system or if there's a breakdown in communication somewhere. Kristen, will you please have someone there speak with her again?

Thank you!
Carrie

From: Kristen M. Setterlund, MSW, LCSW [mailto:KristenS@LFCS.org]
Sent: Thursday, June 8, 2017 8:40 AM
To: AFL <carrie@allianceforlifemissouri.com>
Cc: "Kraft, Emily" <Emily.Kraft@oa.mo.gov>
Subject: RE: RE: Client Transfers

Thank you! Emily, can you make the transfers?

Kristen

Kristen M. Setterlund, MSW, LCSW
Program Manager
Lutheran Family and Children's Services of Missouri

9666 Olive Boulevard
Suite 400 | St. Louis , MO 63132
Direct: 314-754-2740 | Fax: 314-292-8519 | Mobile: 314-281-1121
| Toll Free: 1-866-326-LFCS (5327)
KristenS@LFCS.org | www.lfcsmo.org

--

From: AFL [<mailto:carrie@allianceforlifemissouri.com>]
Sent: Wednesday, June 07, 2017 3:51 PM
To: Kristen M. Setterlund, MSW, LCSW <KristenS@LFCS.org>
Cc: "Kraft, Emily" <Emily.Kraft@oa.mo.gov>
Subject: Re: RE: Client Transfers

Rachel House was made aware of the transfers on May 19.

Carrie

Sent from myMail for iOS

Tuesday, June 6, 2017, 4:36 PM -0500 from Kristen M. Setterlund, MSW, LCSW
<KristenS@LFCS.org>:

Hello,

I wanted to follow up on these clients. They stated they wanted to be transferred to CCKC, but if we need to discuss this with Rachel's House further, please let me know.

Thanks,

Kristen

Kristen M. Setterlund, MSW, LCSW
Program Manager
Lutheran Family and Children's Services of Missouri

9666 Olive Boulevard
Suite 400 | St. Louis , MO 63132
Direct: 314-754-2740 | Fax: 314-292-8519 | Mobile: 314-281-1121
| Toll Free: 1-866-326-LFCS (5327)
KristenS@LFCS.org | www.lfcsmo.org

From: Kraft, Emily [<mailto:Emily.Kraft@oa.mo.gov>]
Sent: Friday, May 19, 2017 1:20 PM
To: Kristen M. Setterlund, MSW, LCSW <KristenS@LFCS.org>; Carrie Hoelscher <carrie@allianceforlifemissouri.com>
Subject: RE: Client Transfers

Kristen - Both clients were enrolled with Rachel House.

Carrie – Can you make sure that Rachel House knows these clients are transferring to another A2A provider?

From: Kristen M. Setterlund, MSW, LCSW [<mailto:KristenS@LFCS.org>]
Sent: Friday, May 19, 2017 1:08 PM
To: Kraft, Emily
Subject: Client Transfers

Hi Emily,

We have two clients that would like to transfer to our subcontractor CCKC for ATA services. Their names are MC O'Shea and Cheyenne Thomas. MC had been with Rachel's House and Cheyenne is not sure who enrolled her. Would it be possible to check with the other providers?

Thanks for your help,

Kristen

Kristen M. Setterlund, MSW, LCSW
Program Manager
Lutheran Family and Children's Services of Missouri

9666 Olive Boulevard
Suite 400 | St. Louis , MO 63132
Direct: 314-754-2740 | Fax: 314-292-8519 | Mobile: 314-281-1121

| Toll Free: 1-866-326-LFCS (5327)
KristenS@LFCS.org | www.lfcsmo.org

This e-mail and any files transmitted with it contains information which a) may be PRIVILEGED AND CONFIDENTIAL AND PROTECTED BY LAW FROM DISCLOSURE, and (b) is intended only for the use of the addressee(s) named above. If you are not the addressee you are hereby notified that reading, copying, distributing or disclosing this information in any manner is strictly prohibited. If you have received this e-mail in error, please notify the sender immediately. Thank you.

This e-mail and any files transmitted with it contains information which a) may be PRIVILEGED AND CONFIDENTIAL AND PROTECTED BY LAW FROM DISCLOSURE, and (b) is intended only for the use of the addressee(s) named above. If you are not the addressee you are hereby notified that reading, copying, distributing or disclosing this information in any manner is strictly prohibited. If you have received this e-mail in error, please notify the sender immediately. Thank you.